

General Knowledge and Skills

Knowledge:

Root cause analysis
Basic algebra
Basic geometry
Fluid dynamics
Thermodynamics
Mechanical systems
Lighting systems
Building construction
Systems thinking
HVAC cycle
DDC controls
Basic finance
Real estate finance
Insurance & liability
Codes and standards
Air & water balance
Psychrometrics
Plumbing systems
Electrical systems
Design intent
Building loads
Building science
Engineering ethics
Sustainability principles
Environmental impact
Available certifications

Acronyms

VFD	Variable Frequency Drive
PPE	Personal Protective Equipment
LED	Light Emitting Diode
RFP	Request for Proposal
SOP	Standard Operating Procedure
BMS	Building Management System
PM	Preventive Maintenance
MEP	Mechanical Electrical Plumbing
IEQ	Indoor Environmental Quality
BAS	Building Automation System
DDC	Direct Digital Controls
CXA	Certified Commissioning Authority
LEED	Leadership in Energy & Environmental Design
BOC	Building Operator Certification

Skills:

Communication
Tool operation
Report writing
Blueprint reading
System diagrams
Single line diagrams
Flow charting
Troubleshooting
Analytical
Leadership
Negotiation
Prioritizing
Selling
Presentation
Conflict resolution
Mentoring
Managerial
Problem solving

Behaviors

Team player
Accountable
Confident
Multitasker
Analytical
Persistent
Punctual
Trainable
Passionate
Open minded
Physically fit
Innovative
Knowledgeable
Able to follow directions
Inquisitive
Precise
Safety oriented
Mechanically inclined
Self starter
Forward thinking
Solution driven

DACUM Research Chart for High Performance Building Operations Professional

Produced for



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Columbus, OH



April 7-8, 2016

DACUM Research Chart for High Performance Building Operations Professional

April 7-8, 2016

DUTIES	TASKS								
A. Analyze Building Operations	A.1 Review building documentation (e.g., SOPs, BMS, MEP)	A.2 Perform Level I site assessment	A.3 Interview facility operators	A.4 Determine equipment performance (e.g., temperature, pressure, schedules)	A.5 Benchmark building performance	A.6 Develop building performance goals (e.g., energy, IEQ, water)	A.7 Identify environmental requirements (e.g., temperature, lighting, ventilation)	A.8 Trend service calls	A.9 Trend utility usage and cost
	A.10 Trend building occupancy/production	A.11 Review capital improvement plan							
B. Maintain Building Operating Efficiency	B.1 Identify BAS discrepancies	B.2 Check for equipment override conditions	B.3 Calibrate equipment controls	B.4 Coordinate repair of deficient equipment	B.5 Calibrate air distribution systems (e.g., economizers, VAV, air handlers)	B.6 Calibrate central cooling systems (e.g., temperature resets, flow, pressure)	B.7 Calibrate central heating systems (e.g., temperature resets, flow, pressure)	B.8 Calibrate evaporative cooling systems (e.g., cooling towers, filtration, free cooling)	B.9 Optimize pump performance
	B.10 Review VFD settings	B.11 Manage preventive maintenance plan	B.12 Manage predictive maintenance plan	B.13 Optimize equipment operating schedules	B.14 Optimize operating set points	B.15 Develop key performance indicators (e.g., reset schedule, KW/sq. ft., peak load)	B.16 Conduct regular building performance meetings		
C. Audit Building Operational Performance*	C.1 Review maintenance and repair log	C.2 Perform utility bill audit (e.g., electric, gas, water)	C.3 Perform disaggregation of utilities (e.g., electric, gas, water)	C.4 Perform facility condition assessment	C.5 Perform Energy Star® review	C.6 Perform green building certification review	C.7 Review building occupancy plan	C.8 Quantify greenhouse gas emissions	C.9 Perform waste audit (e.g., hazardous, landfill, recycling)
	C.10 Perform lighting audit	C.11 Perform indoor air quality audit	C.12 Audit equipment sequence of operations	C.13 Audit building/equipment operating procedures	C.14 Review building occupant survey results	C.15 Review system alarm history	C.16 Test combustion equipment efficiencies	C.17 Perform water treatment audit	C.18 Determine need for energy consultant
	C.19 Perform life cycle analysis								
D. Create High Performance Building Plans	D.1 Obtain payback analysis	D.2 Modify capital improvement plan	D.3 Prioritize audit recommendations	D.4 Develop formal energy policy	D.5 Develop energy plan	D.6 Determine load shedding opportunities	D.7 Develop zero waste plan	D.8 Optimize SOPs	D.9 Update maintenance & repair plan
	D.10 Optimize equipment sequence of operations	D.11 Develop operational & performance metrics	D.12 Identify utility rebates	D.13 Develop commissioning plan	D.14 Develop building occupancy policy	D.15 Identify alternative energy opportunities	D.16 Develop zero net energy plan	D.17 Develop control system plan (e.g., enhanced data points, trends, data analysis)	D.18 Develop system integration plan
	D.19 Develop tenant engagement programs	D.20 Develop water conservation plan	D.21 Review predictive maintenance plan	D.22 Develop measurement & verification policy	D.23 Develop proposals for management				

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DUTIES **TASKS** ➔

E. Implement Continuous Improvement	E.1 Present facility improvement plan to management	E.2 Manage vendor contracts (e.g., RFP, proposals, awards)	E.3 Review engineering budget (e.g., operating, capital)	E.4 Perform routine inspections (e.g., equipment, systems, controls)	E.5 Implement high performance energy plan	E.6 Implement load shedding measures	E.7 Implement zero waste plan	E.8 Implement commissioning plan	E.9 Adjust equipment settings per occupancy plan
	E.10 Implement zero net energy plan	E.11 Implement system integration plan	E.12 Optimize control system (e.g., enhance data points, trends, data analysis)	E.13 Implement predictive maintenance plan	E.14 Review measurement & verification plan				
F. Manage Building Systems	F.1 Track utility costs & consumption	F.2 Evaluate energy savings	F.3 Track equipment performance	F.4 Track service calls	F.5 Determine need for systems balance	F.6 Track maintenance and repairs	F.7 Track predictive maintenance	F.8 Review measurement & verification reports	F.9 Monitor staff performance (e.g., service calls, preventive maintenance, rounds)
G. Perform Administrative Tasks	G.1 Review test equipment and tools	G.2 Manage operating budget	G.3 Prepare monthly reports for management (e.g., energy, labor, activity)	G.4 Manage building energy efficiency standards	G.5 Research new technology	G.6 Establish staff performance goals	G.7 Develop green procurement policy	G.8 Facilitate energy efficiency meetings (e.g., staff, management, vendors)	G.9 Develop staff training program
	G.10 Assess vendor's high performance qualifications								
H. Participate in Professional Development Activities	H.1 Develop staff succession plan	H.2 Conduct staff evaluations	H.3 Conduct high performance job training	H.4 Facilitate problem solving meetings	H.5 Identify staff professional development activities	H.6 Develop vendor shadowing program	H.7 Develop staff training on new equipment technologies	H.8 Create employee engagement programs	H.9 Participate in professional organizations
	H.10 Participate in conferences and trade shows	H.11 Participate in code update training (e.g., energy efficiency, building codes, local ordinances)	H.12 Share best practices (e.g., peer-to-peer, online, conferences)	H.13 Obtain professional certifications (e.g., CXA, LEED, BOC)	H.14 Participate in continuing education classes				